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| **Key quotation** | **Who said it?** | **Key word to use for memorising** | **Meaning/themes/message** |
| “Girls of that class” | Mrs B | Class | Snobby, haughty, sees Eva as being worthless, upper class looking down on working class |
| “We are members of one body” |  |  |  |
| “unsinkable, absolutely unsinkable” |  |  |  |
| “I didn’t like her manner, she’d impertinently made use of our name” |  |  |  |
| “it’s better to ask for the earth than to take it” |  |  |  |
| “…the time will soon come when if man won’t learn that lesson he will be taught it in fire, blood and anguish” |  |  |  |
| “as if we were all mixed up together like bees in a hive – community and all that nonsense” |  |  |  |
| “it frightens me the way you talk” |  |  |  |
| “I did nothing I’m ashamed of” |  |  |  |
| “I blame the young man. He ought to be dealt with very severely” |  |  |  |
| “You’re not the kind of father a chap can go to when he’s in trouble |  |  |  |
| “I didn’t feel about her as she felt about me” |  |  |  |
| “But these girls aren’t cheap labour. They’re people” |  |  |  |
| “You’re beginning to pretend as if nothing’s really happened at all.” |  |  |  |
| “I felt rotten about it at the time and now I feel a lot worse.” |  |  |  |
| “We often do on the young ones. They’re more impressionable.” |  |  |  |
| “I know I’m to blame and I’m desperately sorry” |  |  |  |
| “No hushing up, eh?” |  |  |  |
| “millions and millions and millions of Eva Smiths and John Smiths left with us” |  |  |  |